



Camp Taiwan 費用及退款政策
SCROLL DOWN FOR ENGLISH VERSION
(In case of discrepancies, English version is official.)

Camp Taiwan 自詡在退款政策的決定上是非常公平及明確的。參與者家長一旦於我們的線上註冊系統完成報名後，必須於報名日起的 14 天之內完成匯款並提供我們您的匯款資訊以供辦公室對帳之用，否則，系統將自動於 14 天之後將其參與者報名資格從系統刪除。在此期間，系統會自動定期寄出提醒郵件至您於操作線上報名時所使用的郵件信箱 - 請您同時確認您的垃圾郵件信箱，以防漏接收到我們寄發的訊息。

總是會因為某些原因導致參與者不克前來參加活動而需要取消報名，亦或是遇上某些情況(如颱風影響...等方面的考量)使得營隊需考慮縮短活動日程。大部份的營隊費用可依據規定做退款，但有一些費用在您完成報名繳款之後則是沒有辦法做退款的，或是僅能接受部份退款。請注意，所有的費用都是強制性的，所以請您於上線完成報名前，詳閱以下內容：

營隊費用明細

費用項目	迷你營	兒童營	青少年營	說明
報名費	台幣 1000 元	台幣 1000 元	台幣 1000 元	不可退款。 此筆費用歸為註冊流程之行政及物流成本，所以一旦您完成報名繳款後，此筆費用將無法退款。
交通費	台幣 500 元	台幣 500 元	台幣 500 元	參與者依規定需選擇乘坐營隊巴士來回營地，所以此一費用將不會因其他特殊安排而退還費用。 因颱風或其它事故導致營隊日程縮短的情況，此一費用也不會安排退款。
學費 (原價)	台幣 7,550 元	台幣 16,600 元	台幣 17,700 元	參與者如於營隊活動期間因為生病 (如發生在完成一整天的營隊活動後)、颱風或其它不可抗力的情況之下而有錯失的營隊日程，Camp Taiwan 會依照參與者的實際活動時間及學費來做退款的比例選項，以供家長做選擇。
學費 (特級早鳥價)	台幣 6,750 元	台幣 15,000 元	台幣 16,000 元	
學費 (早鳥價)	台幣 7,150 元	台幣 15,800 元	台幣 16,850 元	



學費 (2-10 人團報價)	台幣 7,150 元	台幣 15,800 元	台幣 16,850 元	對於營隊開始前才提出的取消，學費的退款，將根據以下的 取消退費明細表 所示。 對於因違反營隊規章而被取消活動資格、或是因私人原因需提早被家長接回的參與者，將不會因上述原因而得到任何的退款。
學費 (11-20 人團報價)	台幣 6,750 元	台幣 15,000 元	台幣 16,000 元	
學費 (21-40 人團報價)	台幣 6,350 元	台幣 14,200 元	台幣 15,150 元	
學費 (41 人以上團報價)	n/a	台幣 13,400 元	台幣 14,300 元	

取消退費明細表

營隊開始 30 天前告知取消: 退還 100%學費及全額交通費
 營隊開始 21-29 天前告知取消: 退還 90%學費及全額交通費
 營隊開始 11-20 天前告知取消: 退還 70%學費及全額交通費
 營隊開始 04-10 天前告知取消: 退還 50%學費及全額交通費
 營隊開始 01-03 天前告知取消: 退還 30%學費及 50%交通費
 營隊開始當天告知取消: 不退費

請注意，如果是因為臨時生病或家中有突發狀況而提出的行前取消，Camp Taiwan 將體諒其狀況並提供較優惠的退款方案，我們將根據實際情況逐案處理。如果是因為私人行程衝突或是行前小朋友突發的緊張不適而提出的取消，則不算入此限之內。

此外, 如遇颱風或其它不可抗力因素，導致 Camp Taiwan 決定延期或取消營隊活動，家長可以選擇保留其費用(包含報名費)並將其使用在之後的營隊梯次報名上。如果無法參與其它的活動梯次，而家長要求退款，我們將應用以上的取消退費政策來安排退款。

健康:

如遇緊急醫療事件，請授權給 Camp Taiwan 所選擇的專業醫生做最適當的治療，其中包含有必要性的住院治療。如有任何非基礎治療的行為被認為是需要時，Camp Taiwan 將盡所有的努力於第一時間與家長聯繫。參與者家長也必須保證於活動期間，如參與者有生病或受傷的情形發生，至少會有一位監護人在台灣能承擔並照顧參與者。

責任及義務:

請您瞭解並接受，在營地從事戶外活動時，不僅只侷限於高低空繩索或者溯溪等活動，對



參與者都存在一定程度之風險。您已將參與者所有的醫療資訊列示於其報名的健康表之中，並確定參與者於活動首日前的 24 小時並無發燒的症狀。

You hereby release and agree to indemnify and hold harmless, Camp Taiwan and all of its officers, directors, employees, agents and representatives whatsoever from any and all losses, claims, damages and liabilities, costs, and expenses including attorneys' fees, which they or any of them, or camper may sustain in connection to their participation in camp activities.

您同意 Camp Taiwan 不負責參與者個人物品的遺失或損害，也不鼓勵參與者將有價值的個人物品，如手錶，照相機，手機等物品帶進營地。Camp Taiwan 將保留參與者於營隊期間拍攝的任何照片，以做為宣傳及行銷目的的權利，參與者的名字將不會被公開宣傳使用。

開除:

請確認您已詳閱並了解以下所列示的**參與者行為表現**規定，您也可以在家長手冊中找到此一規定的說明。您接受 Camp Taiwan 在課程總監指導下，當參與者表現出危險或不合法的行為、或具有破壞性進而危害到營地或其他參與者、或不遵守營地行為表現規定時，擁有請參與者退出營地活動課程的權利。

參與者行為表現規定

Camp Taiwan 期待參與者以尊敬的心對待其他參與者和工作人員，並尊重參與者的權利，以期能擁有愉快的經驗。在 Camp Taiwan，以下行為是嚴重禁止的，如有違反，將被取消參與營地活動課程權利並且不予退費：

1. 嘲笑、辱罵、恐嚇、帶有歧視的評論、騷擾或欺侮其他兒童。
2. 以暴力行為對待其他參與者。
3. 使用髒話或討論不適當的話題。
4. 持有或使用菸草製品、酒類或禁藥。所有處方藥和非處方藥都必須存放在保健中心並由營隊護士提供給藥。
5. 發生性行為或親密關係。
6. 對營地社群的任何成員表現出辱罵或不敬的行為。
7. 擅自離開營地帳篷或在活動課程中缺席。
8. 不適當的外表或衣著（詳見**外表與衣著**項目）。
9. 攜帶或使用個人電器用品

外表與衣著

參與者應攜帶適合戶外活動及營地生活的服裝，不建議化妝、穿著貴重或過於流行的服飾。在營地，下列服飾不被允許：

1. 服裝上有任何標誌或圖畫描繪關於暴力、禁藥、酒、或不適當的語言和主題。
2. 項鍊、衣領或鏈子上的珠寶，臉和身體的穿洞。但戴耳飾是允許的。
3. 穿著無法遮蓋住內衣的衣服。進行水上活動時，建議女性參與者穿著連身式泳衣。露肚裝、打洞裝、開叉以及裸露的衣著都是不被允許的。

請了解，Camp Taiwan 會嚴格執行衣著規定。為了避免參與者要求父母郵寄衣服來營地，在參加活動課程之前，請父母務必協助貴子弟整理行李，並確認沒有攜帶任何不適當的衣物至營地。

Camp Taiwan Fees and Refund Policy

Camp Taiwan prides itself on very fair and clear refund policies. Once parents register their campers using our online registration system, they have 14 days in which to submit payment before the system will automatically cancel the registration. You will be sent email reminders to the address used to create the user account – be sure to check your junk mail, just in case.

There are several reasons why campers end up needing to cancel registrations and even some situations where camp must be cut short due to typhoons and other considerations. Most of our camp fees are subject to refunds, but we have some charges that are non-refundable after registration, or only partially refundable. Please note, all fees are mandatory. Before you register your child please read the following carefully.

CAMP FEE BREAKDOWN

Fees	Mini Camp	Youth Camp	Teen Camp	Explanation
Registration Fee	1000NT	1000NT	1000NT	Non-refundable. This fee goes to logistics costs of registration process. Once registered and paid, this fee is not subject to refunds.
Transportation	500NT	500NT	500NT	Campers are required to take camp buses and this fee is non-refundable regardless of any other arrangements made. This fee is not refunded for camps cut short due to typhoons and other issues once campers have arrived at camp. Should you cancel according to the table below and your camper does not travel to camp, this portion of the fee is included in refunded fees according to the percentages listed.
Tuition (FULL)	7550NT	16,600NT	17,700NT	For any time campers miss during the week due to illness (which starts after a full day at camp), typhoons, and other circumstances beyond their control, Camp Taiwan prorates these tuition fees and refunds a percentage based on time at camp should parents choose the refund option. For late cancellations, camp refunds tuition based on the chart below. No refunds are given to campers expelled for breaking rules or for those whose parents choose to take campers out of camp.
Tuition (Super Early Bird)	6750NT	15,000NT	16,000NT	
Tuition (Early Bird)	7150NT	15,800NT	16,850NT	
Tuition (Group 2-10)	7150NT	15,800NT	16,850NT	
Tuition (Group 11-20)	6750NT	15,000NT	16,000NT	
Tuition (Group 21-40)	6350NT	14,200NT	15,150NT	
Tuition (Group 41+)	n/a	13,400NT	14,300NT	

Cancellation Refund Table

Cancellation 30 days before: 100% refund of tuition, transportation
Cancellation 21-29 days before start of camp: 90% refund of tuition, transport
Cancellation 11-20 days before start of camp: 70% refund of tuition, transport
Cancellation 04-10 days before start of camp: 50% refund of tuition, transport
Cancellation 01-03 days before start of camp: 30% refund of tuition, transport
Cancellation on day of start: no refunds

Please note, Camp Taiwan will make allowances for late cancellations due to documented illnesses and family emergencies. These are handled on a case-by-case basis. Scheduling conflicts and nervousness about camp do not qualify for such considerations.

Additionally, if Camp Taiwan postpones or cancels an event due to typhoons or other circumstances, parents can opt to use their fees (including the registration fee) as a credit for a later camp. If other camps cannot be arranged and parent requests a refund, the above policy will be applied.

Health:

Should an immediate need for medical care arise, you, hereby give your permission to any physician selected by the camp, to secure proper treatment – including hospitalization, if necessary. Camp will always exhaust all reasonable efforts to contact parents should any medical treatment other than basic first aid be deemed necessary. Parents must assure at least one guardian will be in Taiwan to assume care of the camper should the situation arise that the camper is too ill or injured to continue camp.

Responsibility and Obligation:

Please understand and acknowledge that certain camp activities, whether or not listed in promotional materials, including but not limited to, high ropes, low ropes, river tracing, etc. have an increased risk of injury associated with them. You have listed all medical information in your camper's health form and confirm your child has been fever and symptom free for 24 hours before attending camp. You hereby release and agree to indemnify and hold harmless, Camp Taiwan and all of its officers, directors, employees, agents and representatives whatsoever from any and all losses, claims, damages and liabilities, costs, and expenses including attorneys' fees, which they or any of them, or camper may sustain in connection to their participation in camp activities. You agree that Camp Taiwan is not responsible for the loss or damage of personal belongings and discourages the campers from bringing valuable personal items such as watches, cameras, phones, etc. Camp Taiwan reserves the right to use any photographs taken during the campers' stay for promotional or marketing purposes. Campers' names will not be used for promotion.

Expulsion:

You confirm you have read and understand the campers behavior expectations below and also contained in the Parent Handbook. You accept that Camp Taiwan reserves the right to dismiss a camper whose conduct is dangerous, illegal, or, at the discretion of camp director, is disruptive or detrimental to the camp and/or other participants or willfully violates the camper behavior code. Fees will not be refunded for campers expelled from camp and additional travel costs could be incurred.

Camper Behavior Expectations

Camp Taiwan expects all campers to treat peers and staff cordially, with respect and in a polite manner. The following behaviors will not be tolerated at Camp Taiwan. The violators will be asked to leave and fees will not be returned:

1. Teasing, taunting, threatening or discriminating comments, harassment or hazing of any kind.
2. Violence of any kind.
3. Use of foul language or discussion of inappropriate topics as determined by the camp directors.
4. Possession or use of tobacco, alcohol, or illegal drugs. All prescription and over-the-counter medication must be stored in the health center and administered by the camp nurse.
5. Sexual or intimate relationships.
6. Abusive or disrespectful behavior toward any many member of the camp community.
7. Unauthorized absence from cabin or activity.
8. Inappropriate appearance or attire (see below)
9. Possession or the use of personal electronic devices

Appearance

Campers should bring appropriate clothing which suits outdoor activities and camp life. Use of makeup and/or wearing expensive or trendy clothing is discouraged. The following clothing is not allowed at camp.

1. Clothing contains a mark or sign relating to violence, illegal drugs, alcohol inappropriate language or topics.
2. Necklace, face or body piercing. Earrings are allowed.
3. Wearing clothes that do not cover underwear. When campers do water activities, one-piece swimming suit is suggested. A shirt that does not cover the belly, shirts with holes, pleat and nudity are not allowed.

Please know, that Camp Taiwan will enforce appearance rules. To avoid asking parents to mail campers' clothes to camp during camp, please assist your children to arrange their luggage and make sure there is no inappropriate clothing in advance.